

3rd May 2022

Dear Parents / Carers,

Improving School Communications with ParentMail

Communicating with parents is an important part of what we do, making sure you get the correct information about activities, events and things that really matter is something we care about.

From 3rd May we will begin the implementation of ParentMail, a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. There will be a crossover period with our current communications system, Teachers2Parents, however we will inform you when Parentmail goes fully live. ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly.
- Pay for schools trips/items in just a few taps.
- And much, much more!

Registering with ParentMail is very easy! Over the next few days you will be sent either an email and/or text message from ParentMail, when you receive this please just follow the instructions in the message.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.

If you need any additional information or assistance, please visit the help site: <https://www.parentmail.co.uk/help/parenthelp/> or if you have not received any contact from ParentMail within 7 days please contact Mrs Addison or Mrs Whitfield in the school office.

Yours sincerely

Mrs E Levers
Head of School